

North Central Neighborhoods Community Plan

Attitudinal Survey

Total Survey Responses: 252

Total Surveys Distributed: 2000

Question	Response	Number of Responses
What are the two best aspects of day-to-day life in the North Central Community for you?*	Location/close to many things	205
	Sense of community, long-term residency	90
	Neighborhood shopping	50
	Active neighborhood associations	31
	Schools	13
	Diversity (ethnic diversity and range of ages)	20
	Parks and recreational facilities	10
What are the two major disadvantages of living/working in the North Central community for you?*	Lack of code compliance	74
	Street and drainage infrastructure conditions	87
	Quality of schools	20
	Graffiti	35
	Train noise	16
	Airport noise	18
	Absentee landlords	19
	Crime	24
	Incompatible commercial land uses	11
	Cut through traffic	45
	Lack of jogging/walking trails	34
	Lack of facilities for youth activities	14
Do you think the North Central community is:	Improving	68
	Staying the same	65
	Getting worse	77
	Don't know	15
How would you rate the overall maintenance of commercial properties in the North Central community?	Excellent	3
	Good	45
	Average	110
	Poor	66
	Unacceptable	13

*Respondents could select more than one answer to this question

Question	Response	Number of Responses
Which of the following land uses should the city encourage for the area?*	Neighborhood commercial/limited retail (restaurants, grocery stores, small businesses)	99
	Community commercial/general retail (“big box” retailers, malls)	16
	Single-family residential	121
	Multi-family residential (apartments, townhomes, condominiums)	15
	Senior citizen housing	48
	Mobile homes	8
	Professional/technical offices	62
	None	25
	Other	23
Should there be stricter controls on new signage and billboards in the North Central community?	Yes	173
	No	25
	Uncertain/Don’t know	20
Would you be interested in establishing a Neighborhood Conservation District to provide a basis for future design of homes and/or businesses in the North Central community?	Yes	118
	No	57
	Uncertain/Don’t know	45
Would you be interested in seeking historical designation for neighborhoods that are over fifty years old?	Yes	98
	No	67
	Uncertain/Don’t know	45
Do you believe that improved land use controls (i.e. zoning) will make the community a better place to live and work?	Yes	195
	No	15
	Uncertain/Don’t know	3
If another person’s house seems substandard to you, do you believe that you have a responsibility for correcting the situation? (by notifying the owners of the property or city authorities)	Yes	144
	No	53
	Don’t know	17
Do you know of houses that do not meet minimum living standards such as sanitation or safety standards in the North Central community?	Yes	87
	No	91
	Don’t know	23

*Respondents could select more than one answer to this question

Question	Response	Number of Responses
What changes or improvements by property owners would you most like to see?*	Fix up homes or apartments	116
	Fix up commercial properties	67
	Maintain yards	118
	Pick up brush/trash	61
	Graffiti abatement	60
	Landscaping and/or tree planting	36
	No parking of vehicles on front lawns or sidewalks	104
	Limit the conversion of single-family homes to multi-family residences	49
	Other	5
	Don't know/uncertain	6
How would you rate the overall maintenance of residential homes in the North Central community?	Excellent	2
	Good	54
	Average	128
	Poor	34
	Unacceptable	5
How would you rate the balance between rental and owner-occupied dwellings in the North Central community?	Excellent	1
	Good	24
	Average	105
	Poor	42
	Unacceptable	22
	Uncertain	30

For the five questions below, A = excellent, B = good, C = average, D = poor, E = Unacceptable, and F = Uncertain or don't know

Question	A	B	C	D	E	F
How would you rate the public transportation service in the North Central community?	25	71	54	11	9	44
When there is not construction work, how would you rate traffic congestion on roadways in the North Central community?	1	58	97	47	10	4
How would you rate the maintenance of the roadways in the North Central community?	0	17	60	78	44	1
How would you rate the availability of sidewalk access in the North Central community?	3	17	48	82	60	12
How would you rate the efficiency of the drainage infrastructure in the North Central community?	3	27	65	69	42	9

*Respondents could select more than one answer to this question

Question	Response	Number of Responses
Of the following intersections, which one do you believe is the most dangerous for vehicles:	Basse at San Pedro	17
	Basse at Blanco	41
	Fresno at Blanco	48
	Hildebrand at Blanco	35
	Hildebrand at San Pedro	17
	Jackson Keller at San Pedro	18
	Jones Maltsberger at Hwy 281(near Quarry)	48
	McCullough at Rector	26
	McCullough at Basse	14
Which of the following would you like to see implemented to improve traffic flow?*	Left turn arrows at intersections/dedicated turn lanes at intersections	135
	Synchronize traffic control signals	96
	Wide major thoroughfares/add more lanes	39
	Add bike lanes	22
	Improve transit service	5
	Improve railroad crossings	31
	Improve pedestrian crosswalks	45
	All of the above	65
	Other	10

Question	Yes	No	Uncertain
Do you ride the bus?	25	147	0
Is the bus usually on time?	16	5	4
Is there a place to sit at the bus stop?	16	8	1
Is the bus clean and in good repair?	22	1	2
Is the bus driver courteous and helpful?	19	3	2
Do you feel safe at the bus stop?	51	31	20

*Respondents could select more than one answer to this question

Question	Response	Number of Responses
Which of the following transit services, if made available, would be of most benefit to you?	Special event shuttle service	65
	Door-to-door shared van service for the elderly	47
	Door-to-door shared van service for the disabled	27
	Park and ride with express service to downtown	53
	Airport shuttle	43

For the three questions below, A = excellent, B = Good, C = Average, D = Poor, E = Unacceptable, F = Uncertain or don't know

Question	A	B	C	D	E	F
How would you rate the quality of health care service in the North Central community?	7	47	59	30	14	54
How would you rate the response time of emergency services including police, fire, and emergency medical services?	38	66	60	7	11	37
How would you rate the overall quality of public parkland in the North Central community?	2	35	56	60	30	30

Question	Response	Number of Responses
Do you support the creation of small neighborhood parks in the North Central community?	Yes	182
	No	12
	Uncertain	18
Which of the following community services needs the most improvement?*	Schools	57
	Child care/after school care	18
	Youth activity programs	52
	Neighborhood policing	104
	Code compliance	118
	Parks/recreation programs	67
	Senior programs	43
	Brush/trash pick up	62
	Graffiti abatement	80
Is the neighborhood less safe than three years ago?	Other	8
	Yes	75
	No	88
	Uncertain	62

*Respondents could select more than one answer to this question

Question	Response	Number of Responses
Have you been the victim of any crime in the past year?	Yes, minor or petty theft, vandalism, etc.	52
	Yes, serious crime, burglary, assault, etc.	10
	No	137
Did you report the crime to the police department?	Yes	49
	No	14
Do you feel safe walking on the streets in the North Central Community at night?	Yes	57
	No	123
	Uncertain	38
Is there adequate street lighting on your street?	Yes	89
	No	111
	Uncertain	16

Survey Respondent Profiles:

Question	Response	Number of Responses
How long have you lived in the North Central community?	20 + years	106
	10 – 19 years	44
	5 – 9 years	30
	1 – 4 years	31
	Less than 1 year	6
If you have school aged children, which school district do they attend?	North East ISD	22
	San Antonio ISD	26
	Other	13
How would you rate the quality of your child's school?	Excellent	11
	Good	20
	Average	27
	Poor	11
	Very poor	2
	Uncertain	6
Please describe your housing status	Own	191
	Rent	17
	Other: (Business)	5

*Respondents could select more than one answer to this question